[High Priority] - H0615 : [COVID-19] The Use of Loaned or Warehoused Devices during the COVID-19 Response Could Pose Security Risk [ECRI Exclusive Hazard Report] Medical Device Hazard Report

Published: Thursday, May 21, 2020Geographic Regions: Worldwide

Suggested Distribution: Clinical/Biomedical Engineering, Risk Management/Continuous Quality Improvement, Information Technology

Problem:

- 1. Loaned or warehoused devices could have out-of-date firmware and may contain cybersecurity vulnerabilities.
- 2. Devices from unverified sources may be infected with malware from previous use.
- 3. The introduction of out-of-date or infected devices to hospital networks could cause the following:
 - 1. Alteration of data or system function within the networked environment.
 - 2. Loss of availability to devices or systems within the network environment, leading to delay in care.

ECRI Recommendations:

- 1. Conduct an acceptance inspection for any loaned device in accordance with facility policy.
- When onboarding loaned equipment for the COVID-19 surge, treat devices as untrusted.
 - 1. Do not connect loaned devices to networks, unless it is required for them to function.
 - 2. If networked connection is required:
 - Isolate these devices and allow only traffic as needed.
 - 2. Monitor the network traffic of the devices for anomalies.
 - Follow established onboarding procedures.

Background:

- 1. While responding to COVID-19-related surges, facilities may source devices from alternative sources, which include:
 - 1. Government entities
 - Outside facilities (loaned)
 - 3. Warehoused retired equipment
- 2. Devices from these sources may have out-of-date firmware or contain malware.

Comments:

This alert is a living document and may be updated when ECRI receives additional information.

Source(s):

• 2020 May 21. ECRI researched report