INsight® Risk Assessment for Continuing Care

ECRI Institute’s online Continuing Care Risk Assessment can be used to identify enterprise-wide risks and performance improvement opportunities in continuing care organizations (residential, assisted, and skilled care). Questions cover a wide range of risk, quality assurance and performance improvement (QAPI), and safety topics and practices. This assessment can measure staff perceptions related to organization-wide resident safety and risk and can act as an effective part of your organization’s planning processes.

Sample Questions

- Are prospective residents provided information about service lines and/or levels of care during their visit? (Admission-Transfer-Discharge)
- Have you received education on the corporate compliance program? (Compliance)
- Incidents of missing residents are analyzed for opportunities for improvement. (Elopement/Wandering)
- Do you know how to respond to an actual disaster event and disaster drill? (Environmental Safety)
- How effective is the communication for alerting staff to which residents are at high risk for a fall? (Falls)
- Are all staff trained in how to report an incidents and hazards? (Human Resources and Staff Development)
- Are hand hygiene stations and products readily available? (Infection Control)
- Staff report medication errors including near misses that occur during the medication process. (Medication Safety)
- Senior management walks around the organization to identify potential safety issues. (Organization Culture/Culture of Safety)
- Is a contact person notified when a resident experiences a change in condition? (Person-Centered Care)
- Is a root cause analysis conducted following a serious incident? (QAPI)
- Is staff trained to handle a potentially violent situation? (Risk Management)
- Are wounds investigated for contributing factors? (Wound Management)

Key areas:
Admission-Transfer-Discharge
Compliance
Elopement/Wandering
Environmental Safety
Falls
Human Resources and Staff Development
Infection Control
Medication Safety
Organization Culture/Culture of Safety
Person-Centered Care
QAPI
Risk Management
Wound Management

Take the first step in reducing risk associated with continuing care.

To learn more about INsight for continuing care, call (610) 825-6000, ext. 5891, e-mail insight@ecri.org or visit www.ecri.org/INsight.